



Thank you for your ongoing participation in the Aetna Better Health of Illinois (the “Company”) provider network.

We are writing you specifically about your continuing relationship with the Company (formerly IlliniCare). The Company may unilaterally amend your provider agreement to comply with state and federal requirements, rules, and/or regulations. We write to advise you of the following updates to your provider agreement with the Company. These updates align the provider agreement with the latest state and federally required provisions and are effective upon receipt.

### **State Compliance Addendum**

The State Compliance Addendum, posted to the Company’s website at [August 2021 Regulatory Compliance Addendum](#) contains the latest terms and provisions that are required by the State and/or federal government in connection with our Medicaid plan.

### **Compliance with Company Policies**

Any language about complying with Company policies (check Section 1.3 of the most recent provider agreement, and Section of the older version) is deleted in its entirety and replaced with the following:

**Compliance with Company Policies.** Company shall provide no less than thirty (30) days’ notice to Facility or Provider of policy changes prior to implementation by Company. Company must notify Facility or Provider of any changes to prior authorization policies no less than thirty (30) days before the date of implementation. In circumstances where the Illinois Department of Healthcare and Family Services provides Company with less than thirty (30) days’ notice from the effective date of a policy change, Company must notify Facility or Provider within three (3) Business Days of receipt of the notification. [State Medicaid Contract, Amend 3, Section 5.10.10]

All other terms and conditions of your provider agreement with Aetna Better Health of Illinois remain in full force and effect. If you have any questions, please contact us at 1-866-329-4701.